

BUFFALO 201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Friedman et al.
Serial No. : 09/579,370
Filed : May 26, 2000
For : VOICE OVER INTERNET CALL CENTER INTEGRATION
Examiner : Shick C. Hom
Art Unit : 2616
Customer No. : 10037

June 20, 2007

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. 1.111

In response to the Notice of Panel Decision from Pre-Appeal Brief Review, please amend the application as follows: